



UNIVERSITY OF MISSOURI-ST. LOUIS LIBRARIES NEWSLETTER

April 1995

Vol. 3, No. 1

HOURS WILL BE EXTENDED DURING FINAL EXAMS

Please notify your students that the Thomas Jefferson Library will have extended hours during final exams this semester.

This "experimental" increase in hours is in part a response to a request from the Student Government Association to help provide students with a quiet study area until midnight.

Hours During Spring Semester Exams

Tuesday, May 3 — Thursday, May 4
7:30 a.m. - midnight

Friday, May 5
7:30 a.m. - 5:00 p.m.

Saturday, May 6
9:00 a.m. - 5:00 p.m.

Sunday, May 7
1:00 p.m. - midnight

Monday, May 8 - Wednesday, May 10
7:30 a.m. - midnight

Revised hours will be posted in all Libraries.

Regular hours resume Thursday, May 11.

A Step Toward the Future...

At its December 1994 meeting, the Board of Curators approved President Russell's recommendation that the University enter into contract negotiations with Innovative Interfaces, Inc. (III) of Berkeley, California, to acquire its integrated library system for the libraries of the four UM campuses. Negotiations have just been completed, and the contract is being reviewed by the University's legal staff.

The III system is far more than a replacement for LUMIN. It is the backbone of the UM Libraries' Integrated Technology Plan, which has as its goal providing the specific information needed to our users whenever and wherever they want it. It is a critical first step in a strategy to make accessible an increasingly bewildering array of resources located in libraries, in government agencies, in corporations, and on vast networks of servers throughout the world.

And for those of you who have long commented on the difficulties of searching LUMIN, there is very good news, passed on by another III site: The University of Maine reports no takers among faculty and students for a training program in the use of the III catalog. The system was so self-evident that users were quickly finding what they needed without any help.

The new III system is a state-of-the-art product. It has been the choice of many major academic/research libraries. III is the system used by the highly successful Ohiolink project, which links the libraries of the entire higher education system of Ohio. It has recently been purchased by both the University of Washington and the University of Colorado.

Finally, we in the Libraries appreciate the strong faculty involvement in helping us to select a new integrated library system. Faculty evaluation of the vendor demonstrations last April was a key element in our choice of a new system. I have not yet met anyone from a III site who didn't have very good things to say about the system. I hope you will be equally pleased and will see a marked improvement in our ability to meet your information needs.

Joan Rapp
Director of Libraries

DYNAMIC "IN THE NEWS" SECTION MAKES DEBUT ON THE LIBRARY GOPHER

A newly established "IN THE NEWS" section has been implemented on UM-St. Louis's "The Library" gopher. This dynamic area of government documents will be continually updated with available electronic documents of current interest. Presently "IN THE NEWS" contains the entire text of the Joint Framework Document (Britain-Ireland Understanding), the Proposed FY 1996 Federal Budget, the Republican Party's "Contract With America", and the General Agreement on Tariffs and Trade (GATT), among others.

To reach "IN THE NEWS", point your gopher client software at Internet address [UMSLVMA.UMSL.EDU](http://umslvma.umsl.edu). UM-St. Louis account holders normally just type "gopher" at the system "Ready" prompt. Choose the following menu options in the order indicated.

The Library...

Government Information...

Joint Framework Document...(or)

Republican Party Contract With America...(or)

GATT...

The version of GATT on the UM-St. Louis "The Library" gopher is a mirror of copies existing on Gophers maintained by the Department of Commerce and the USDA.

For those who understand such things, the URL for "IN THE NEWS" is:

gopher://umslvma.umsl.edu:70/11/library/govdocs/hotdocs/

Reciprocal Borrowing Agreements Provide Full-Time Faculty Access To Nine Local University and College Libraries and Over 150 Research Libraries in the U.S. and Canada

Full-time UM-St. Louis faculty have borrowing privileges locally at the following college and university libraries:

- | | |
|---------------------------------|-----------------------------------|
| 1) Washington University | 6) St. Louis College of Pharmacy |
| 2) St. Louis University | 7) Maryville University-St. Louis |
| 3) SIU-Edwardsville | 8) Lindenwood College |
| 4) Webster University | 9) Harris-Stowe State College |
| 5) St. Louis Community Colleges | |

In addition, the UM-St. Louis Libraries are participants in the OCLC reciprocal borrowing program, which provides faculty who are traveling on research access to the collections of over 150 research libraries in the U.S. and Canada.

If you would like to take advantage of either of these programs, please inquire at the circulation desk of the Thomas Jefferson Library. For further information contact Amy Arnott (Voice: 5272; e-mail: salarno@umslvma.umsl.edu).

DID YOU KNOW?

In FY 1994-95 the UM-St. Louis Libraries filled 8,227 interlibrary loan requests for faculty, students, and staff. This campus also supplied 10,498 items to other libraries.

Based on a survey of major American research libraries, the average cost nationwide to borrow an item is \$18.62. The average cost for the UM-St. Louis Libraries to borrow an item is \$13.00. Nationwide, the average cost to loan an item is \$10.93. This campus's cost is \$5.19.

If the value of these transactions is based on nationwide figures, UM-St. Louis provided over \$267,000 in ILL services last year, for an actual cost to its Libraries of \$161,435. These services are, of course, free to UM-St. Louis faculty, students, and staff.

Electronic Interlibrary Loan Is Now Available on the WORLD WIDE WEB, as well as on CMS

For several months faculty have been able to send ILL requests using CMS accounts. (After logging on to CMS, simply type "ILL" at the ready prompt.) Effective immediately, any faculty with a UNIX account with Lynx or any forms-capable World Wide Web browser, such as *Netscape* or *Mosaic*, may point at the following URL: <http://www.umsl.edu/~ill/>.

For more information contact Mary Zettwoch. (Voice: 5066 or 5082; e-mail: smbzett@umslvma.umsl.edu).

"The Library" Gopher Gets Coverage in the National Press

What do the libraries of the University of Missouri-St. Louis have in common with the libraries of the University of California-Berkeley, the University of Michigan, the Norwegian Research Centre in Organization and Management, the Massachusetts Institute of Technology (MIT), and the United States Department of Commerce?

The September 1994 issue of *PC COMPUTING Magazine* included a "Road Map to the Internet" and listed what the editors considered to be the major resources of useful information on the Internet. Included among the nationally distributed map's 30 major sites were the institutions listed above, as well as UM-St Louis's own "The Library" gopher. The map was one of the most hotly sought-after publications about the Internet in the last year. It designates 30 major service providers with large red dots, much as a "real" map would list its largest and most important cities. Folding out like a standard road map, it describes "The Library" gopher at UM-St. Louis thus:

"Government site covering a broad spectrum, albeit easy to overlook. Small Business Administration state profiles, U.S. Industrial Outlooks, President's economic reports."

Though not officially a "Government site" as described, the UM-St. Louis "The Library" gopher has relied heavily on copyright-free information from compact discs (cd-roms) it has received as a Federal Depository Library. All of the information was provided, at no additional cost to taxpayers or the Libraries, by simply using existing campus computing resources. The success of the strategy can be seen by noting that in November 1993, "The Library" gopher was accessed fewer than 100 times per day. Currently, it is being accessed over 7,000 times a day, and that figure increases monthly. The bulk of "The Library" consists of economic and business information, emphasizing statistics. The universality of this information is proven daily, as more than 90 percent of all users of "The Library" are NOT from any campus in the University

of Missouri system. In fact, the single heaviest users of the information provided by "The Library" are account holders on the America Online commercial service! Other heavy users include subscribers to the Delphi online service, Compuserve, and, yes, the Cleveland Public Library.

PC COMPUTING Magazine is not conferring an official award or honor on the University's libraries. The real honor comes from the continued increase in use of the provided resources. Every time someone on the Internet points software at "The Library", a "gopher log" file is updated. This allows "The Library" to track use and go beyond assuming that its efforts are of value, and instead literally prove its worth.

You can check out what information is available yourself by accessing the campus gopher. Once connected, you'll be presented with a series of menus. By selecting "The Library" you can find out for yourself if there's anything of value for your research. If there isn't, don't worry. There will be.

July 1, 1994 to March 31, 1995

Total accesses to UMSL gopher:	1,780,165
Total accesses to "The Library":	1,202,673 (68%)

Average daily "Library" accesses:	4,408
Average daily non-"Library" accesses:	2,121

MONTH OF MARCH ALONE -

Total accesses to UMSL gopher:	338,237
Total accesses to "The Library":	246,098 (73%)

Average daily "Library" accesses:	7,939
Average daily non-"Library" accesses:	2,972

In July 1994, the average daily use of "The Library" was 1,954 accesses. By March 1995, this count had more than quadrupled to 7,939 accesses per day.

At Term Paper Time, Remind Your Students: RESEARCH CONSULTATION IS AVAILABLE

Please remind your students that the Thomas Jefferson Library provides individual consultation for students working on research papers. We ask that they make appointments, so that librarians can think about relevant resources in advance and set aside the time for uninterrupted one-on-one assistance. Students should pick up a request form at the Reference Desk, Thomas Jefferson Library.

FIRST ELECTRONIC DATABASES ARE MOUNTED SYSTEMWIDE ON EXPERIMENTAL SOFTWARE

The libraries of the University of Missouri are quietly beginning to deliver on the promises of the information superhighway. Any University of Missouri faculty member, student, or staff can now access from any Internet-capable workstation an initial set of databases maintained by the cooperative efforts of the campus libraries. Access from home, faculty offices, or the campus computer labs is now possible to the following databases:

1. All editions of *Current Contents* (tables of contents of scholarly journals, updated weekly), from July 1994.
2. *Expanded Academic Index* (citations and abstracts to more than 1,450 popular and scholarly journals, including an index to the *New York Times*), from January 1991.
3. *Legal Resources Index* (citations to more than 750 legal journals,

6 legal newspapers, and legal monographs), from January 1980.

4. *Business Index* (citations to 880 business journals, 3,000 newspapers), from January 1992.

At UM-St. Louis, any individual with Internet access can use the TELNET command to connect to Internet site sequoia.lso.missouri.edu, and login as user `site` to begin using these resources. Specific documentation on how to TELNET to the Libraries' *SiteSearch* system is at the Reference Desks of the campus libraries, and on the campus gopher. Choose:

LIBRARY...

REFERENCE DESK...

"I want to find articles..."

"Access SiteSearch..."

Faculty and staff may also request reference assistance (which can include more direct assistance in accessing and using the databases and *SiteSearch* software) by e-

mail, by sending messages to Internet address: e-ref@umslvma.umsl.edu. You will receive an e-mail response from a librarian the same day if the message is received before noon (working days only), otherwise the next working day.

CAUTION: The *SiteSearch* interface software is experimental and in constant revision. The Libraries encourage feedback from faculty, to help us improve the usefulness of these online products.

GOOD NEWS! Help in Using the INTERNET and WORLD WIDE WEB is Available to Faculty

The Internet and World Wide Web are becoming increasingly important resources for scholars. Please don't forget that help is available on an individual basis for faculty who wish to learn how to use them. If you want to ensure that your computer is set up to access the Internet and the Web, want to learn how to use them, or want to develop your skills in using cyberspace tools, contact Tad Biggs, (Voice 5073, e-mail: shwbigg@umslvma.umsl.edu), who will route your request to the appropriate person.

Barnes College of Nursing Collection to Merge with the Health Sciences Library

As part of the merger of the Barnes College of Nursing with UM-St. Louis, the University Libraries will integrate the Barnes collection into the existing Health Sciences Library on the South Campus by fall 1995. Currently housed at the Kingshighway site, the Barnes Nursing Library holds about 5,000 books and has 110 journal subscriptions. The Library also has an extensive History of Nursing Collection.

Services essential to courses being taught in spring and summer sessions will be maintained at the Kingshighway site through the end of July. In August the last of the collections will be transferred. The

Health Sciences Libraries will undergo a physical rearrangement this summer, to accommodate the increased size of the collections and the need for additional user stations.

Currently, access to the Barnes collections is via an online catalog called BACS. It is part of the Washington University School of Medicine bibliographic access system. UM-St. Louis users can telnet to MSLCAT.wustl.edu to access the Barnes collections at the Kingshighway location. As items are transferred to the Health Sciences Library, they will be available via LUMIN.

TAX TIME HELP!

Federal and State income tax forms are available across from the Reference Desk in the Thomas Jefferson Library. For less frequently requested forms, ask at the Reference Desk for government-supplied reproducible copies.

HAVE A QUESTION? E-MAIL A REFERENCE LIBRARIAN

The Thomas Jefferson Library Reference Department is now responding to reference questions sent by UM-St. Louis faculty via e-mail.

E-mail reference is ideal for getting brief factual information. You will receive a same-day response if the request is received early in the day; if not, response is guaranteed within 24 hours (weekdays). We may answer more complex questions or those needing a lengthy response by directing you to electronic or print resources in the Libraries.

You can access e-mail reference simply by typing "MAIL E-REF" at the CMS "Ready" prompt. (Full address is: e-ref@umslvma.umsl.edu).

The first time you use e-mail for a reference request, you'll want to familiarize yourself with the general instructions for using it by following these simple steps:

1. Logon to the University's GOPHER.
2. At the root menu, choose "The Library".
3. In the Library's menu, select the "Reference Desk" option.
4. From this menu select "How Do I Get Reference Assistance by E-Mail?".

After the first time, using e-mail reference is as simple as sending any e-mail message!

Don't Let Recall Notices Catch You Unaware!

The Libraries have long practiced the "carrot" approach to getting books back from faculty, - sending reminders, providing telephone renewal, attempting to avoid fiscal penalties. This mutually cooperative approach has worked well.

HOWEVER, please remember that there is one type of notice which requires immediate attention. When you receive a notice with the word "RECALL" in the first line, you need to respond quickly! Although the text of the notice (used systemwide) may not seem terribly emphatic, the message is. When you receive a recall notice, it means the following:

1. Someone else needs the material you have immediately.
2. You need to return the item(s) by the new due date or be fined

\$5/day and, in some cases, have library privileges suspended.

If you still need the material, you may place your own recall on the item you're returning and get it back in three weeks or less.

Please remember to return library materials before going on leave. If a colleague or one of your students recalls the materials while you are gone, it will be unavailable, and you will continue to accrue fines.

The Libraries' policy is to buy only one copy of most books, in order to buy more titles. All of us are likely to need recalled items for our research; so please be courteous to others and avoid large fines by responding to RECALL notices promptly.

REPRINTS ARE AVAILABLE AT INTERLIBRARY LOAN

Do you need better copies than those you can obtain on photocopiers in the Library? When you make a copy, the cell's morphology may sometimes be indistinguishable, the NMR spectrum may not make sense, or one constellation may look like another. And often you can't get reprints from the author or publisher.

There may be a solution to your problem! It's a service not needed by everyone, - but when you need it, you need it. The document supplier ISI (Institute for Scientific Information), provides a service called "The Genuine Article". ISI purchases copies of extra journals in publishers' backlogs and furnishes the actual torn-out pages from the journal issue.

At present, ISI has many journals from the 1989-1993 period. Some sample periodical titles are *Advances in Human Genetics*, *American Journal of Botany*, *American Journal of Medicine*, *American Journal of Ophthalmology*, *Applied Organometallic Chemistry*, and *Physics of Lipids*.

As you can see, this service is on a first come, first-served basis. Once ISI runs out of a certain article, there won't be any more copies. And this service isn't the fastest; but if it sounds like what you need, give ILL a call. We'll see if the particular journal or article you need is available from ISI's "The Genuine Article". (Call Interlibrary Loan at 5066 or 5082, or e-mail Mary Zettwoch at smbzett@umslvma.umsl.edu).



LIBRARIANS' COLLECTION DEVELOPMENT RESPONSIBILITIES

Collection-building is a collaborative effort involving both faculty and librarians. To submit a book request or obtain information about the Libraries' collection in your discipline, please contact the appropriate librarian selector.

SUBJECT AREA	LIBRARIAN	EXT.	E-MAIL ADDRESS
Anthropology	Ellen Grewe	5064	SEGREWE@UMSLVMA
Art	Sandy Snell	5058	SSKSNEL@UMSLVMA
Biology	Melissa Silvestre	5060	SILVEST@UMSLVMA
Black Studies	Anne Taylor	5076	SACTAYL@UMSLVMA
Business	Anne Taylor	5076	SACTAYL@UMSLVMA
Chemistry	Mark Scheu	5076	SJMSCHE@UMSLVMA
Communication	Amy Arnott	5272	SALARNO@UMSLVMA
Criminology & Criminal Justice	Frances Piesbergen	5061	SFRPIES@UMSLVMA
Economics	Anne Taylor	5076	SACTAYL@UMSLVMA
Education	Virginia Workman	5188	SVRWORK@UMSLVMA
English	Sandy Snell	5058	SSKSNEL@UMSLVMA
Gerontology	Cheryle Cann	5909	SCJCANN@UMSLVMA
Government Documents	Frances Piesbergen	5061	SFRPIES@UMSLVMA
History	Mark Scheu	5076	SJMSCHE@UMSLVMA
Mathematics & Computer Science	Raleigh Muns	5084	SRCMUNS@UMSLVMA
Modern Foreign Languages	Joan Rapp	5050	JRAPP@UMSLVMA
Music	Raleigh Muns	5084	SRCMUNS@UMSLVMA
Nursing	Cheryle Cann	5909	SCJCANN@UMSLVMA
Optometry	Cheryle Cann	5909	SCJCANN@UMSLVMA
Philosophy	Genevieve Owens	5070	SGOWENS@UMSLVMA
Physics & Astronomy	Genevieve Owens	5070	SGOWENS@UMSLVMA
Political Science	Genevieve Owens	5070	SGOWENS@UMSLVMA
Psychology	Linda d'Avignon	5084	SLDAVIG@UMSLVMA
Public Policy	Genevieve Owens	5070	SGOWENS@UMSLVMA
Reference	Mark Scheu	5076	SJMSCHE@UMSLVMA
Social Work	Linda d'Avignon	5084	SLDAVIG@UMSLVMA
Sociology	Ellen Grewe	5064	SEGREWE@UMSLVMA
Women's Studies	Anne Taylor	5076	SACTAYL@UMSLVMA

University of Missouri-St. Louis

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LIBRARIAN I
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